



The consumption tax exemption system is changing!

From April 1, 2023

In addition to cutting the work to be done in stores by making clear who is eligible for in-person tax-free purchases, these changes also provide extra sales opportunities for duty-free stores by eliminating waiting lines and enhancing travelers' satisfaction with their shopping.

From April 1, 2023 onward, the following persons will be eligible to use the system.

Among non-residents:

Persons who hold a foreign nationality



Persons who hold Short-Term Stay, Diplomat, or Official status of residence

Persons staying in Japan with other landing permits (e.g., Landing Permit for Cruise Ship Tourists) will remain eligible. For more information, please visit the Japan Tourism Agency website.

https://www.mlit.go.jp/kankocho/tax-free/index.html



Visit Japan Web makes identity verification even smarter



By scanning the 2D code displayed on the Visit Japan Web Service at tax-free stores, store staff can receive passport information from travelers. Identity verification is performed by the tax-free store staff using the photo displayed alongside the 2D code. This service is available to those with foreign nationality whose status of residence is Short-Term Stay, Diplomat, or Official.

Visit Japan Web

https://www.vjw.digital.go.jp



The 2D code displayed on the Visit Japan Web Service will contain personal information you have entered, so please handle it with due care.

Among non-residents:

Persons who hold Japanese nationa



Persons who can confirm with documentary evidence*1 that they have been continuously residing outside of Japan for at least two years

Residency *2 Certificate

Copy of the address history attached to the family register



- *1: Documentary evidence shall consist of residency certificate or a copy of the address history attached to the family register (both copies of an original).
 *2: Residency certificate must include the "date of establishment of domicile (or residence)" and "location of permanent domicile."
 *3: The copy of the address history attached to the family register must include the "location of permanent domicile."







